

browser-based account reconciliation and positive pay capability, enabling financial institutions to offer a more diverse range of real-time capabilities to their customers.

Business Information Systems

revealed that, in collaboration with Microsoft and Musoni, it has deployed the qPayIntegrator production platform for a Musoni micro-financing venture.

Direct Debit announced the availability of Single Euro Payments Area and SWIFT modules for its PayCentre payments-management platform, which is based on Microsoft .NET.

The system can now process multiple payment types, including European and international transactions, through a single user interface.



functionality to branch tellers to facilitate cross-selling and better serve customers by providing automated tools that optimise the teller function within a financial institution. Aperio Teller Seller is integrated with the Signature bank platform from Fiserv, and is a customer interaction management solution available to global financial institutions, regardless of core provider.

“Financial institutions realise that the branch is still the optimal place to take advantage of one-to-one contact with customers, but need to shift from a transaction-only mindset to one that is focused on serving the end-customer and providing

employees must have access to customer-specific knowledge,” said Tony Catalfano, division president, Bank Solutions, Fiserv. “Aperio Teller Seller arms financial institutions with tools so that the front line knows the customer and can turn each interaction into an opportunity to delight that customer and increase revenue through cross-sales.”

“We are excited to underpin Fiserv solutions with the mission-critical yet cost-effective platform of Windows Server 2008 and SQL Server 2008,” said Karen Cone, general manager, Worldwide Financial Services, Microsoft.

Dates for your diary

17-18 November

Financial Forecasting & Planning Summit. London, UK

22-24 November 2010; Gulf Hotel, Bahrain

The World Islamic Banking Conference. Gulf Hotel, Bahrain

1 February 2011

FinovateEurope. London, UK

